



National Empowerment Fund

RFP No: NEF 03/2017

**REQUEST FOR PROPOSAL: PROVISION OF
ELECTRONIC BOARDPACK SOLUTION**

CLOSING DATE : 30 June 2017
TIME : 14H00

CONDITIONS AND UNDERTAKINGS BY BIDDERS IN RESPECT OF THIS TENDER

1. Proprietary Information:

The National Empowerment Fund (NEF) considers this tender and all related information, either written or verbal, which is provided to the Bidders, to be proprietary to the NEF. It shall be kept confidential by the Bidders and its officers, employees, agents and representatives. The Bidders shall not disclose, publish, or advertise this specification or related information in part or as a whole to any third party without the prior written consent of NEF.

2. Enquiries

All communication and attempts to solicit information of any kind relative to this tender should be channeled to names provided below:

Contact person (all questions should be in writing)

Enquiries can be directed to:

Name: Ms Kedibone Mboweni

Head: Supply Chain Management

Telephone Number Office: +27 11 305 8000

Fax Number: +27 11 305 8001

Email address: mbowenik@nefcorp.co.za

Technical Enquiries can be directed to:

Name: Ms. Lebo Motsohi

Information Systems & Technology Manager

Telephone Number Office: +27 11 305 8000

Fax Number: +27 11 305 8001

Email address: motsohil@nefcorp.co.za

3. Medium of Communication

All the documentation submitted in response to this tender must be in English.

CONDITIONS AND UNDERTAKINGS BY BIDDERS IN RESPECT OF THIS TENDER

4. Verification of Documents

Bidders should check the numbers of the pages to satisfy themselves that none are missing or duplicated. The NEF will not be liable for any loss which may occur as a result of any pages or information missing or duplicated from or within the submission.

5. Validity Period

Responses to this Request for Proposal received from Bidders will be valid for a period of **120 days**, calculated from the closing date of the tender.

6. Submission of Tenders

6.1 Tenders should be submitted in **duplicate** in a sealed envelope endorsed, “**(TENDER NEF 03/2017 ELECTRONIC BOARDPACK SOLUTION)**”. The sealed envelope must be placed in the tender box at the Main Reception area of the NEF West Block, 187 Rivonia Road Morningside by no later than **14h00** on **30 June 2017**.

6.2 The closing date, company name and the return address must also be endorsed on the envelope.

6.3 If a courier service company is being used for delivery of the tender document, the tender description must be endorsed on the delivery note/courier packaging to ensure that documents are delivered into the tender box. The NEF takes no responsibility of late/lost submission due to delays in postal and courier services used by the applicants.

6.4 No tender received by telegram, telex, email, facsimile or similar medium will be considered.

6.5 Where a tender document is not in the tender box at the time of the tender closing, such a tender document will be regarded as a late tender. Late tenders will not be considered.

CONDITIONS AND UNDERTAKINGS BY BIDDERS IN RESPECT OF THIS TENDER

- 6.6 In the event that the Bidders wish to amend their submissions once made, an envelope marked "Amendment to tender" together with the other details as required above may be placed in the tender box. Such amendment must reach the NEF before the closing date. No amendment will be accepted after such closing date unless such amendment is as a result of a specific request from the NEF.
- 6.7 The Bidders are responsible for all the costs incurred in relation to the preparation and submission of the tender document including any related amendment, even in the event where such amendment is as a result of a specific request from the NEF.
- 6.8 A list of all references (minimum of 3) with contact details must be included in the tender document.
- 6.9 An original valid Tax Clearance certificate must be included in the tender document. Failure to submit a certificate would render your tender invalid.
- 6.10 A copy/ies of certificates from any professional bodies that you are affiliated to must be attached to the response to this tender.
- 6.11 The following information also needs to be provided with the tender document:
- Names and details of Senior Management.
 - Organogram of your organization.
 - Shareholders Certificate.
 - Details of employees at an Operational Level.
 - Percentage of ownership by:
 1. Black Shareholders
 2. Black Women
 3. White Women
- 6.12 The NEF is entitled to amend any tender conditions, the validity period, any specifications, or extend the closing date of tenders before the closing date. All Bidders, to whom tender documents have been issued, will be advised timeously, in writing, of such amendments.

CONDITIONS AND UNDERTAKINGS BY BIDDERS IN RESPECT OF THIS TENDER

- 6.13 The NEF shall not be obliged to accept the lowest offer or proposal received. The NEF reserves the right to enter into negotiations with a prospective vendor in relation to any terms and conditions, including the price of a prospective contract.
- 6.14 The NEF reserves the right to award this tender to an empowered entity or may award this tender on condition that a joint venture with an empowerment entity is formed.
- 6.15 The NEF may in its sole discretion determine how the tender will be awarded to the successful Bidders. Where the NEF deems fit, the tender may be awarded to Bidders in relation to specific portion of the terms of reference and in certain cases in relation to the entire terms of reference without having to furnish specific reasons. The NEF also reserves the right not to award the tender at all without having to furnish specific reasons.
- 6.16 The Bidders hereby offer to render all or any of the services described in this tender document to the NEF on the terms and conditions and in accordance with the specifications stipulated in this tender document. This tender document and the tenderer's response thereto shall form part of any service level agreement that may be concluded between the NEF and the bidders. In the event of conflict between such documents, the service level agreement shall take precedence over all other documents.
- 6.17 Bidders submitted must be signed by the duly representative of those Bidders, as evidenced by an authorising resolution or such similar document, a certified copy of which document, must be submitted with the tender.
- 6.18 The Bidders may be required by the NEF to prepare for a possible presentation and the Bidders shall be notified thereof no later than 4 (four) days before the actual presentation date.
- 6.19 The Bidders hereby agree that the offer herein shall remain binding upon them during the validity period. This Proposal and its acceptance shall be subject to the terms and conditions contained in this tender document.

CONDITIONS AND UNDERTAKINGS BY BIDDERS IN RESPECT OF THIS TENDER

- 6.20 The bidder furthermore confirms that he/she has satisfied himself/herself as to the correctness and validity of his/her tender response, that the price(s) and rate(s) quoted cover all the work/item(s) specified in the Tender response documents and that the price(s) and rate(s) cover all his/her obligations under a resulting contract and that he/she accepts that any mistakes regarding price(s) and calculations will be at his/her risk.
- 6.21 The bidder hereby accepts full responsibility for the proper execution and fulfillment of all obligations and conditions devolving on him/her under this tender as the principal(s) liable for the due fulfillment of this tender and any contract that might be concluded pursuant hereto.
- 6.22 **Bidders are required to register on the National Treasury Database as per National Treasury Circular No 3 of 2015/2016 – Central Supplier Database (CSD).**

CONDITIONS AND UNDERTAKINGS BY BIDDERS IN RESPECT OF THIS TENDER

Name of your Company (in block letters)	
Signature(s) of the Bidders	
Name of person signing (in block letters)	
Capacity	
Are you duly authorized to sign this tender?	
Company Registration Number	
VAT Registration Number	
Postal address (in block letters)	
Physical address (in block letters)	
<i>Domicillium citandi et executandi</i> in RSA	(full) street address) (in block letters)
Contact Person	
Telephone Number	
Fax Number	
Cell Number	
E-mail	

***Failure to comply with any of the terms and conditions as set out above will invalidate the tender.**

7. EVALUATION CRITERIA

Tenders shall be evaluated in terms of the following parameters and shall be scored on the weightings stated below.

Phase 1: Bidders will need to score a minimum of **36 points in technical** in order to qualify for further evaluation.

TECHNICAL	60 Points
• Solution Implementation	40
• Project Management	10
• Company and Key Personnel, Experience and Client References	10

Phase 2: Bidders will need to score a minimum of **24 points in presentation** in order to qualify for B-BBEE and Pricing.

PRESENTATION	40 Points
Only shortlisted companies will be invited for presentation	40

WEIGHTINGS

Phase 3: 80/20 Preference Point System

All tenders that will achieve the minimum qualifying score for technical & presentation will be evaluated further in terms of the preference point system as follows:

CRITERIA	POINTS
Price	80
BEE	20
TOTAL	100 points

SECTION: 2
TERMS OF REFERENCE / SCOPE OF SERVICE

2. TERMS OF REFERENCE / SCOPE OF SERVICE

2.1 Preamble

The National Empowerment Fund Act No.105 of 1998 established the National Empowerment Fund Trust (NEF), for the purpose of promoting and facilitating economic equality and transformation, by providing development finance for Black empowered South African businesses and by designing investment products in promoting savings and investment activity amongst Black South Africans. The NEF is an agency of the Department of Trade and Industry (**the Dti**) and is committed to the implementation of the Broad Based Black Economic Empowerment Act, Act 55 of 2003, and the Codes of Good Practice.

BACKGROUND AND PURPOSE

From May 2015, the National Empowerment Fund (NEF) migrated from paper meeting packs into an Electronic BoardPack solution. The contract with the supplier is expiring and will reach its end of life. There is now a requirement to source a new solution.

The purpose of this Terms of Reference therefore, is to request the Service Providers to provide proposals to the NEF for the provision of solution that distribute meeting packs electronically by:

1. Allowing committee members to access meetings packs (agenda, meeting minutes, supporting documents) on mobile devices such as Apple or Android tablets.
2. Archiving of meeting workspace on a secure platform
3. Easy and secure access to the meeting packs

Below is the number of committees that the NEF currently has and should be catered for by the new solution:

OPTION 1	
Meetings	No. of Attendees
Board	7 plus 3 invitees
Board Investment Committee	7 plus 3 invitees
Risk and Portfolio Management Committee	7 plus 3 invitees
Human Capital & Remuneration Committee	4
Social and Ethics Committee	3
EXCO OPS	5 plus 3 invitees
Audit Committee	6 plus 4 invitees
OPTION 2	
EXCO Investment Committee	5 plus 4 invitees
Fund Investment Management Committee	15
Credit Committee	5
Procurement Committee	9 plus 1 invitee
Portfolio Management Committee	8
MANCO	25
Information, System and Technology Committee	10 plus 4 invitees

There are ± 90 users (inclusive of various committee members and invitees, IST Support (2) and Secretariat (6)).

3. BIDDING OPTIONS

Bidders should quote on Option 1 and also quote Option 1 and 2 (combined).

4. SCOPE OF WORK

The scope of work includes:

- i. The supply and configure an Electronic Boardpack solution with a web interface (for Secretariat to administer the portal).
- ii. Setup of necessary IT security measures for the solution.
- iii. Supply and installation/setup of the appropriate client software and licenses.
- iv. Training of users
- v. Provision of warranty and support after successful commissioning (go-live) of solution.
- vi. Preparation and timely submission of project reports.
- vii. Proposal must include cloud hosting with adequate data storage

4.1 Deliverables

- i. Inception Report giving a detailed understanding of the assignment.
- ii. Project charter.
- iii. A detailed work plan with the resource requirements schedule.
- iv. Risk management report
- v. Functional Requirements Design
- vi. Weekly status reports
- vii. Training of administrators and end users
- viii. Installed and configured supporting hardware and software systems as applicable.
- ix. Final project report
- x. xii. Service level agreement(SLA) for 3 years

4.2 Maintenance and Support

Following the successful completion of the project, the vendor is required to provide Standard warranty and maintenance for each of the components proposed. - Upgrade path for the software and any annual support fee for the software.

4.3 Documentation

Following completion of the project, the vendor is required to provide the following documentation regarding the scope of the project:

- i. Detailed Technical Report
- ii. A document developed for the use of technical staff.
- iii. Executive Summary Report
- iv. A document developed to summarize the scope, approach, and results, in a manner suitable for senior management.

4.4 Technical Specifications

The Recommended Minimum Technical Specifications for the system requested are described in detail below:

Item	Requirement
Implementation	Vendor must provide adequate storage capacity and must specify connectivity capacity to the hosting servers.
Scalability	The system must be scalable based on number of users. For instance delegating other invitees to attend meeting.
Ease of Use	The system and App interface must be simple and easy to use that even a computer novice can easily navigate.
Availability; Redundancy and Backup	The system must be hosted. The solution provider will be required to sign a contract committing to give availability and security assurance.
Minutes Module	Provide an interface for the Secretariat to capture the Agenda, Reports & Minutes of meetings directly into the system.

	Flexibility to amend agenda items without re-creating meetingpack.
Annotations	Annotation should be easily integrate between App and web portal.
iPad App/Android App and Offline capability	Provide an App to be used on the tablets that can be accessed offline.
Compatibility	Should integrate easily with Microsoft Office products, support multiple browsers as well as Windows/Android/Apple tablets or any other equivalent. Convert documents produced in different formats to one uniform format for access by all members
Data Security	Access by user name and password, data should be transferred through encryption System users are roles and privileges based The provider to take responsibility of data security Role based access to documents
Meeting Management	Calendar for meeting planning, and built-in functionality to automatically send meeting reminders and track member attendance The system will automatically send out reminders Built-in voting module to record the voting and poll results which are then viewable to applicable members Member's quick access organized board books, meeting documents, minutes
Database	System should have a search engine that allows for searching of board and committee documentations System should have capability to store other governance documentation
Licenses	The vendor should specify the licenses model and upgrade path
Hosting Location	Hosting should ideally be located in South Africa

5. COMPETENCY AND EXPERTISE REQUIREMENTS

- Developing, customisation, configuration and implementation of Electronic meeting solutions.
- Exceptional analytical skills
- Excellent verbal and written communication skills
- Ensure compliance with customer and company proposed standards.
- Provide a list of client references with contact details.

SECTION: 3
BLACK ECONOMIC EMPOWERMENT

BBBEE Supplier Assessment Form

Trading name of entity _____

Contact person _____

Physical Address _____

Contact telephone number _____

Fax number _____

Cell phone _____

Email address _____

Percentage black shareholding (where applicable) _____

Percentage black women shareholding _____

Percentage white women shareholding _____

Do you fall within a gazetted industry charter? _____

Are you a Qualifying Small Enterprise?
(Annual turnover between R10 million and R50 million) _____

Are you an Exempt Micro Enterprise?
(Annual turnover less than R10 million) _____

Please attach the BBBEE rating / scorecard certificate.

I, the undersigned, certify that the information contained in this document is accurate and correct. I am fully responsible for any misrepresentation in this document and am aware of the repercussions that may arise as a result of such a misrepresentation.

Name: _____ ID Number/Passport Number: _____

Signed: _____ Date: _____

Position: _____

LIST OF TENDER RETURNABLES (BUT NOT OTHER SUPPORTING DOCUMENTS)

- Original valid Tax Clearance Certificate
- Declaration of Interest form
- Declaration of tenderer's past supply chain management practices
- BEE credentials / rating certificate
- Completed and signed tender document
- A copy/ies of any professional bodies that you are affiliated to
- The following information also needs to be provided with the tender document:
 - Names and details of Senior Management.
 - Shareholders Certificate.
 - Details of employees at an Operational Level.
 - Percentage of ownership by:
 1. Black Shareholders
 2. Black Women
 3. White Women
 - **Bidders are required to register on the National Treasury Database as per National Treasury Circular No 3 of 2015/2016 – Central Supplier Database**

Failure to submit the required documents will result in the proposal being non compliant and will be disqualified.

Declaration of tenderer's past supply chain management practices

- 1 This tender may be disregarded if the tenderer, or any of its directors have:
- Abused the institutions supply chain management systems;
 - Committed fraud or any other improper conduct in relation to such a system; or
 - Failed to perform on any previous contract
- 2 In order to give effect to the above, the following questionnaire may be completed and submitted with the tender

Item	Question	Yes	No
4.1	Is the bidder or any of its directors listed on the National Treasury's database as companies or persons prohibited from doing business with the public sector? (Companies or persons who are listed on this database were informed in writing of this restriction by the National Treasury after the <i>audi alteram partem</i> rule was applied).		
4.1.1	If so, furnish particulars		
4.2	Is the bidder or any of its directors listed on the Register for Tender Defaulters in terms of section 29 of the Prevention and Combating of Corrupt Activities Act (No 12 of 2004)? To access this Register enter the National Treasury's website, www.treasuy.gov.za , click on the icon "Register for Tender Defaulters" or submit your written request for a hard copy of the Register to facsimile number (012) 326 5445		
4.2.1	If so, furnish particulars		
4.3	Was the bidder or any of its directors convicted by a court of law (including a court outside of the Republic of South Africa) for fraud or corruption during the past five years?		
4.3.1	If so, furnish particulars		
4.4.	Was any contract between the bidder and any organ of state terminated during the past five years on account of failure to perform on or comply with the contract?		
4.4.1	If so, furnish particulars		

I, THE UNDERSIGNED (FULL NAME) CERIFY THAT THE INFORMATION FURNISHED ON THIS DECLARATION FORM IS TRUE AND CORRECT.

I ACCEPT THAT, IN ADDITION TO CANCELLATION OF A CONTRACT, ACTION MAY BE TAKEN AGAINST ME SHOULD THIS DECLARTION PROVE TO BE FALSE.

Signature

Date

Position

Name of bidder

DECLARATION OF INTEREST

1. Any legal person, including persons employed by the state*, or persons having a kinship with persons employed by the state, including a blood relationship, may make an offer or offers in terms of this invitation to bid (includes a price quotation, advertised competitive bid, limited bid or proposal). In view of possible allegations of favouritism, should the resulting bid, or part thereof, be awarded to persons employed by the state, or to persons connected with or related to them, it is required that the bidder or his/her authorised representative declare his/her position in relation to the evaluating/adjudicating authority and/or take an oath declaring his/her interest, where-

- the bidder is employed by the state; and/or
- the legal person on whose behalf the bidding document is signed, has a relationship with persons/a person who are/is involved in the evaluation and or adjudication of the bid(s), or where it is known that such a relationship exists between the person or persons for or on whose behalf the declarant acts and persons who are involved with the evaluation and or adjudication of the bid.

2. **In order to give effect to the above, the following questionnaire must be completed and submitted with the bid.**

2.1 Full Name of bidder or his or her representative:

.....

2.2 Identity Number:

.....

2.3 Position occupied in the Company (director, shareholder etc):

2.4 Company Registration Number:

2.5 Tax Reference Number:

2.6 VAT Registration Number:

* "State" means –

- (a) any national or provincial department, national or provincial public entity or constitutional institution within the meaning of the Public Finance Management Act, 1999 (Act No. 1 of 1999);
- (b) any municipality or municipal entity;
- (c) provincial legislature;
- (d) national Assembly or the national Council of provinces; or
- (e) Parliament.

2.7 Are you or any person connected with the bidder presently employed by the state? **YES / NO**

2.7.1 If so, furnish the following particulars:

Name of person / director / shareholder/ member:
Name of state institution to which the person is connected:
Position occupied in the state institution:

Any other particulars:
.....
.....
.....

2.8 Did you or your spouse, or any of the company's directors / **YES / NO**
shareholders / members or their spouses conduct business
with the state in the previous twelve months?

2.8.1 If so, furnish particulars:
.....
.....
.....

2.9 Do you, or any person connected with the bidder, have any relationship (family, friend, other) with
a person employed by the state and who may be involved with the evaluation and or adjudication
of this bid? **YES/NO**

2.9.1 If so, furnish particulars.
.....
.....

2.10 Are you, or any person connected with the bidder,
Aware of any relationship (family, friend, other) between the bidder and any person employed by
the **state** who may be involved with the evaluation and or adjudication of this bid? **YES/NO**

2.10.1 If so, furnish particulars.
.....
.....

2.11 Do you or any of the directors /shareholders/ members of the company have any interest in any
other related companies whether or not they are bidding for this contract? **YES/NO**

2.11.1 If so, furnish particulars:
.....
.....

DECLARATION

I, THE UNDERSIGNED (NAME).....

CERTIFY THAT ALL THE INFORMATION FURNISHED IN THIS TENDER SUBMISSION IS CORRECT.

I ACCEPT THAT THE STATE/NEF MAY ACT AGAINST ME IN TERMS OF THE GENERAL CONDITIONS OF CONTRACT ISSUED BY NATIONAL TREASURY OR ANY APPLICABLE LAW SHOULD THIS DECLARATION PROVE TO BE FALSE.

.....
Signature

.....
Date

.....
Position

.....
Name of bidder